

CCM/QOC Meeting Minutes May 19, 2021

Present: Ron Bennett, Carolyn Mowery, Barbara McCummins, Erica Koontz, Anita Mittz, Mary Kennedy, Angie Dougan, Sabrina Winston, Coleen Hernandez, Christine Hurla

Absent: Lindsey Myer, Beth Eames, DeeDee Duncan, Tawsha Modlin

Carolyn called the meeting to order at 12:04.

- March meeting minutes were approved.
- PAS Tools: The provider PAS tools are being used now. We did a training for TCM's and will continue to do future trainings. We plan to get the TCM PAS tool completed before the next meeting so this group can start using them. We will look into how we can run reports based on the results.
- Almost all providers are having issues with keeping and recruiting enough staff.
- 7 HCBS waitlist offers have been made, 6 have been accepted.
- We discussed the OneCare Information Sessions and sent out the registration information to TCM's, providers, and CCM/QOC members.
- We have had one Assessor leave their position with the CDDO.
- IDD providers will be getting a rate increase.
- The CDDO has been made aware of a formal complaint regarding the CDDO allowing providers to deny services to a person when they are open for referrals. The CDDO supports providers ensuring they have adequate staff before accepting someone into services.
- Michelle Clark has been nominated to join CCM/QOC. We will write up a formal nomination and vote next meeting.
- Council members each shared updates with the group.

Carolyn adjourned the meeting at 12:30 pm.

**Next meeting:
July 21**